



July 18, 2025

Local Business

RE: Billing Issue Correction

To whom this may concern,

It has come to our attention that there was an issue with our billing produced on July 15th. There was an issue with the readings import and our program included the readings from your prior billing in the calculation. We have processed a corrected bill (please see attached). If you have already paid online, you will have a credit balance on your account. If you would like to receive a refund, please call our office and we can process that for you. If you have mailed a check, we will be returning them. We apologize for the confusion and appreciate your understanding as we correct the issue.

Respectfully Submitted,

Cyrus W. McMains, PE
Executive Director | YBSD

Attachment: July 18, 2025 Corrected Bill

CC: File

